



## JLB MANAGEMENT CONSULTANCY

# CAPABILITY STATEMENT

## PROFILE

Operating since 1988, JLB ranks among the largest and oldest management systems consultancies in Australia; proudly assisting more than 1,000 organisations in successfully implementing management systems and supporting with business development. With Head Office in Adelaide, we regularly consult throughout Australia and Internationally.

JLB specialises in developing and implementing tailored ISO management systems, compliant to the International Standards:

- Quality (ISO 9001)
- Environmental (ISO 14001)
- Safety (ISO 45001)
- Food Safety (HACCP, ISO 22000, FSSC 22000)
- Quality in Aerospace, Space & Defence (AS 9100-series)
- Information Security (ISO 27001)
- Asset Management (ISO 55001)

JLB is an Exemplar Global Certified TPECS Provider for ISO management systems auditor training. We provide public training courses at our Head Office in Adelaide or in-house, tailoring each course to suit individual business needs. We also facilitate auditor courses through our international training partners.



## JLB's SERVICES

**Management Systems Implementation** – implementing management systems across a wide range of industries, assisting clients in achieving certification

**System Maintenance** – expert care to maximise continual improvement of your management system

**Gap Analysis** – providing expert advice on your management system against relevant International Standards

**Internal Audit** – an independent check of your management system from our expert consultants

**Training Courses** – internal auditing and system maintenance training and lead auditing training across many disciplines

**General Consultancy** – experienced consultancy advice on a variety of business activities

**Customer Analysis** – providing market research and surveying of your customers for frank and open feedback

**Project Management** – best practice principles to manage projects.

# JLB COMPETITIVE ADVANTAGE

- ✓ **Experience:** JLB is the oldest, largest and most active Australian management systems consultancy, having assisted more than 1,000 organisations to achieve certification over 30 years. Our team has experience in working with all certification bodies; and are able to ensure our clients meet all certification requirements first-time, without undue interruption to their business.
- ✓ **Professionalism:** Our experienced consultants follow the proven JLB method of system implementation and abide by our strict Code of Ethics.
- ✓ **Support:** We are immediately available to resolve any issue through our dedicated full-time support team and consultants at Head Office.
- ✓ **Endorsed by Australian Government:** JLB is a preferred supplier to the Capability Acquisition and Sustainment Group (CASG) for the Department of Defence.
- ✓ **Certified Training provider:** JLB is an Exemplar Global Certified TPECS provider of auditor training courses.
- ✓ **JLB Track:** Our cloud based management systems software is a comprehensive monitoring and reporting tool, specifically designed to simplify maintenance of management systems and minimise bureaucratic paperwork.
- ✓ **Quality House Watch:** QHW monitors Legislation, Regulations, Standards and Codes of Practice, alerting you when changes are made.

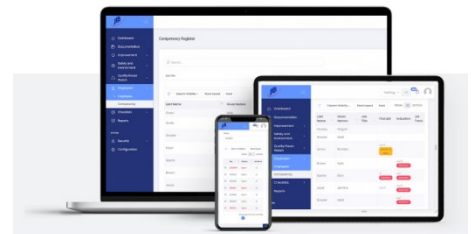
## OUR CLIENTS



## JLB TRACK – MANAGEMENT SYSTEM SOFTWARE

JLB Track is a web-based monitoring and reporting software that consolidates and simplifies management system reporting requirements for ISO Standards. JLB Track was developed by experienced consultants that helped in shaping the Australian ISO compliance and certification industry and is now in use by hundreds of businesses Australia-wide.

With the end user in mind, the software is intuitive and provides ground for collaborative work in improvements, nonconformances, incidents reporting and more. JLB Track will assist your organisation to coordinate your compliance.



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